

On Mar 21, 2020, at 1:32 PM, Danielle Gelfand wrote:

Dear Mr. Mardula and Mr. Johnson,

I wanted to write about your outstanding employee, Andee Cantavero. She is one of the most empathetic, kind, proactive, hard-working, talented people I have ever met. I am so grateful to her and what she does for the community. She is a lifeline to the elderly (and most vulnerable) people who are lucky enough live in the buildings she supervises. Her warmth shines through and she is beloved by all.

I know this because my mother, Marcelle Sands, who is 89-years-old and lives alone, has lived at Agnes Morley for fourteen years. Andee is my mom's first stop when she needs services. She's also wonderfully reassuring for my mom and everyone else, including me. Andee is also the first person I call when I need help with my mom, as I live in NYC and am not in town. I know she does this for many other grown children of Agnes Morley residents. She is a wonderful communicator, and her alerts help me care for my mom.

Over the years, Andee has done so much for my mother on both a day-to-day basis, and in the big picture, and above and beyond in this time of crisis. She alerts my mom to services and things that make my mom's life better -- things that neither my mom and I would know. She helps my mom, and everyone else, get what they need. Recently, she spearheaded my mom's Medicaid application and got it approved in this most challenging time. And in the last few weeks, while my mom, as high risk as it gets for Covid-19 and who is staying at home, Andee has literally been a lifesaver. To know my mom has support in Greenwich from someone she adores and trusts during such a frightening time means everything.

Greenwich is lucky to have Ms. Cantavero -- I know we are.

Best,

Danielle Gelfand

Fred I wanted to send this over to you, an email we received about the care and compassion our employee's and in particular our social worker Andee Cantavero give our elderly residents, as well as the rest of them. You can rest assure that we here at The GHA will go beyond the call of duty to take care of them. Regards, Sam

Thanks, Sam. I appreciate what you, Tony, and the whole team at the GHA do every day. Can you send me Andee's contact information. She is terrific.

Stay safe!

Best,

Fred